

**DECEMBER 2009
NEWSLETTER
ENJOY**



Date claimer.

Xmas shutdown 12 noon on 18th Dec and return 4th Jan 2010. Unless there is demand for a 6 tonne crane truck deliveries won't commence until Monday 4th Jan, 2010.

NEWS FROM THE PRODUCTION TEAM

Production times for frames and trusses is currently running around the 2 week mark, however please call and confirm lead times as they change daily.

As most of you know, when we supply trusses or frames for an extension we come out to site and do a final measure/check before we manufacture your goods. This is not a problem, we actually prefer to do it this way, however please bear in mind that when the plant is running at full capacity (like it has been of late) it can take up to 5 working days from site measure to supply. We always try to supply earlier than this and in most cases succeed.

NEWS FROM THE ACCOUNTS TEAM

Thank-you to everyone who has been doing a great job in regards to paying their account on time. I know that we have said it in the past about the tough economy, but again, if you are having difficulties paying by the due date please let us know.

We also offer customers the chance to have their invoices, statements and newsletters sent out via email. Invoices will then be sent out on a weekly basis, which usually helps to keep track and budget jobs.

If you would like to join the information super highway, please send an e-mail to the accounts department to:-

doug@versacetimbers.com.au

Versace Timbers - Committed to providing high quality sustainable timber products and outstanding service to the building and construction industry in South East Queensland.

NEWS FROM THE SALES TEAM

Pricing Movements

We have been notified by all the major pine suppliers that that pine framing will be going up in February 2010; this price rise will range from 5-10% depending on sizes and grades. This rise is due to supply and demand with all suppliers experiencing a large increase in sales over the past 3 months.

Lead times

With Christmas only 4 weeks away and many of the mills and suppliers shutting for an extended Christmas break, please try and give us as much notice as possible when ordering for January 2010, just in case we need to get some stock in.

Unfortunately steel prices have caught up on us also and bolt prices will increase by a small margin, no more than 5%.

TRADESHOP



MERRY XMAS TO ALL FROM THE GUYS IN THE TRADESHOP

Due to the huge support from all of you, the Trade shop has flourished this year.

The ranges are bigger, the stock levels are higher, the shop has been renovated and looks terrific.

In the New Year the staff numbers are increasing at the counter to provide the level of service that you deserve. The product range will be increasing, so please let us know what you need and we will endeavour to source it for you.

Thanks to all who have provided feedback and information to assist us to build a better Trade shop. All the best to you and your families for the season and New Year.

Regards Phil & Neil

Check out our Web Site!!!!

Don't forget to have a Bo-peep at the new and improved web-site and tell us what you think!
www.versacetimbers.com.au

Competition Winners!!!!

Yes yes I know last month's comp was WAY too hard! Sorry folks lets try again! Sorry Ed.

WIPEOUT!!!!!! NO WINNERS



This month's Competition

Who won this year's Melbourne Cup?

- ❖ Win a round for 3 at Virginia Golf Course

Remember you have to be in it to win it!

SMS 0402 307 949 OR

E-mail jenni@versacetimbers.com.au

GOOD LUCK!!!!



Hopefully early next year we will be under way with our product sessions. The most efficient way to run these days, would be to let them run in a round-robin fashion where every half hour a new group of 8-10 builders could sit and have a short and concise presentation with a supplier and a short question and answer session.

Please let me know if you have a large group and I could arrange something for just you company.

Don't let changes slip you by, your competitors won't!

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TO OUR VALUED CUSTOMER

Enjoyed this month's newsletter? Please feel free to contact us with any questions.

Phone: - 3265 7933

Fax: - 3265 2877

E-mail:- info@versacetimbers.com.au

Web: - www.versacetimbers.com.au



To all of our valued clients and their families, I would like to take this opportunity to wish everyone a very safe and happy Christmas, and to say a very sincere thank-you to all who have supported us over the last year. It has been an interesting year, with the threat of the "GFC", interest rates doing a dance, influx from the southern states and the fear of the unknown. However bad the media portrayed the economic climate, I think here in Australia we skirted the very worst of it. Hopefully next year will be bigger and brighter, more successful and bring rewards to those who have worked hard and honestly to achieve them. Merry Christmas and a Happy New Year! **From all the staff and management at Versace.**

QUOTE OF THE DAY

"My wife has a slight impediment in her speech. Every now and then she stops to breathe." Jimmy Durante



SORRY LADIES I HAD TO BE FAIR LAST MONTH I HAD A DIG AT THE BLOKES! ED.